

PRODUCT BULLETIN

March 26, 2026

Firmware Update for CF289A/X

HP released a new firmware upgrade for CF289 series printers on March 26, 2026.

The new firmware version is 2509515_000437.

The chip versions for CF289A/X are affected by this update, as outlined below.

They need to be returned for chip update.

Vendor Code	OEM #	GOOD CHIP	BAD CHIP
N	CF289A/X	B52/BQ7 and after	B51/BQ6 and after
AS	CF289A/X	V5 and after	V4 and before

ITEM #	OEM #
27710M507N	89A, CF289A
27710M507XN	89X, CF289X
27710M507YN	89Y, CF289Y



Questions? Contact ACM Technical Support | 800.722.7745